

COUNSELLING

ACROSS BERLIN

FROSTSCHUTZENGELE 2.0 - GESUNDHEITSFÖRDERUNG UND BERATUNG FÜR WOHNUNGSLOSE EU-BÜRGER*INNEN (HEALTH SUPPORT AND COUNSELLING FOR HOMELESS EU-CITIZENS)

Hobrechtstr. 65, 12047 Berlin

U7, U8 Hermannplatz

☎ 030/ 34 65 55 00

👤 Ms. Ketelsen

✉ beratung@frostschutzengel.de

🌐 www.frostschutzengel.de

📅 Open consultation hours: Monday 9am – 12am

Present outreach counselling times 🌐 www.frostschutzengel.de/aktuell/beratungszeiten

Outreach counselling for EU-citizens in facilities by the Berlin homeless support. Counselling in Russian, Bulgarian, Polish, Lithuanian and Romanian.



GANGWAY E.V. – TEAM DROP OUT

Schumannstr. 5, 10117 Berlin

☎ 030/ 28 30 230

✉ dropout@gangway.de

🌐 www.gangway.de/teams/team-drop-out-streetwork-an-brennpunkten/

📅 Monday - Friday

We work across Berlin at: Alexanderplatz and the surrounding area, the train station Zoologischer Garten and the surrounding area, Kleiner Tiergarten, Kurfürstentempelhof, Ostbahnhof and the surrounding area as well as in Friedrichshain-Kreuzberg and Treptow-Köpenick.

☎ *Outreach social workers: 0157/828302 -32, -33, -34, -35, -36, -38, -39, 0162/7500857, 0151/7145476, 0176/76716933, 0176/60168016, 0176/56798265. Counselling in German, English, Turkish, Spanish, Polish, Russian and Romanian.*



TRIA- AUFSUCHENDE MEHRSPRACHIGE GESUNDHEITSBERATUNG DER CARITAS (OUTREACHING MULTILINGUAL HEALTH COUNSELLING BY CARITAS)

Health counselling is provided at easy-access homeless facilities by outreach social workers.

☎ 0172/ 96 07 834

👤 Ms. Trost

✉ tria-gesundheit@caritas-berlin.de

🌐 www.caritas-berlin.de

📅 Monday – Friday 9am – 4pm | (Counselling can also be offered upon request.)

Counselling is directed at homeless EU-citizens regarding their health, addiction, hygiene, protection against infections, along with providing information and counselling for medical procedures for uninsured homeless people. Languages: German, Polish and English.



TRIA – AUFSUCHENDE MEHRSPRACHIGE BERATUNG DER CARITAS (OUTREACHING MULTILINGUAL COUNSELLING BY CARITAS)

Levetzowstr. 12a, 10555 Berlin

U9 Hansaplatz | Bus 106 Solinger Str.

☎ 030/ 50 56 26 81

👤 Ms. Trifa

✉ tria@caritas-berlin.de

🌐 www.caritas-berlin.de

📅 Monday - Friday, 9am – 4pm

Outreaching social-pedagogical clearing and counselling. Establishment of contact through mother tongue language mediators; arrangement of easy-access support facilities; active search and placements in jobs, accompaniment.



TRIA- AUFSUCHENDE MEHRSPRACHIGE BERATUNG DER GEBEWO PRO GGMBH (OUTREACHING MULTILINGUAL COUNSELLING BY THE GEBEWO PRO GGMBH)

Hobrechtstr. 65, 12047 Berlin, backyard, 2nd floor

U7, U8 Hermannplatz

☎ 030/ 34 65 55 00

👤 Ms. Ketelsen

✉ tria@gebewo-pro.de

🌐 www.frostschutzengel.de/aktuell/beratungszeiten

📅 Open consultation hours: Monday 9am – 12am

Outreach consultation for homeless EU-citizens in easy-access support facilities. Counselling in Polish, English, German (In cooperation with Frostschutzengel 2.0.).

Present mobile consultation times can be found at

🌐 www.frostschutzengel.de/aktuell/beratungszeiten. *TRIA is a joint project by GEBEWO pro, Berlin City Mission (Berliner Stadtmission) and Caritas. ☎ Social workers: 0176 17 87 94 15 (Polish), 0172 20 55 59 4 (Polish).*



CHARLOTTENBURG-WILMERSDORF

ANLAUFSTELLE AMARO FORO E.V.

Kaiser-Friedrich-Straße 19, 10585 Berlin

U2, U7 Bismarckstraße

☎ 030/610 811 020 | 030/610 811 021 | 030/610 811 022

✉ anlaufstelle@amarofo.ro.de

🌐 www.amarofo.ro.de

📅 Monday, Tuesday, Thursday, Friday, 9am – 4pm | wed 12am – 16pm | Tuesdays and Fridays with appointment only!

Consultation and accompaniment in Bulgarian, Romanes and Romanian.



FRIEDRICHSHAIN-KREUZBERG

BERATUNGSSTELLE FÜR WOHNUNGSNOTFÄLLE UND EXISTENZSICHERUNG (COUNSELLING CENTRE FOR HOUSING EMERGENCIES AND BASIC WELFARE SECURITY)

Taborstraße 17, 10997 Berlin

Registration at the ground floor

U1, U3 Schlesisches Tor | S Treptower Park | Bus 165/265 Taborstraße

☎ 030/ 531 568 50

👤 Ms. Schnur

✉ beratungsstelle-gebewopro@gebewo.de

🌐 www.gebewo-pro.de/beratungsstelle

📅 Monday – Wednesday, 9am – 1pm | Thursday 2pm – 5.30pm

Consultation is free of charge, if requested one can remain anonymous, the service is directed towards people from across Berlin.



STRÄßENKINDER E.V. – BERATUNGSBÜRO

Kopernikusstr.4, 10243 Berlin | storefront ground floor on the right-hand side.

S+U Warschauer Str. | U5 Frankfurter Tor | M10 Grünberger Str./Warschauer Str. | M13 Libauer Str.

☎ 0157/ 77 37 45 15

👤 Ms. Simon

✉ streetwork@strassenkinder-ev.de

🌐 www.strassenkinder-ev.de

📅 Monday 12am - 4pm | Tuesday 2pm – 4pm | Wednesday 12am – 2pm | Thursday 12am – 4pm | Friday 12am – 2pm, as well upon appointment

Additional services: Post box, free clothing service, showers, free use of computers, theatre projects, bouldering, creativity workshops, trips and a mobile food bank.



Lichtenberg

IMMANUEL BERATUNG

Bornitzstr. 73-75, 10365 Berlin

Inside the building „the wave“, house B

Tram 12,21,27,37,67, M5, M8, M13, M17 Betriebsbahnhof Lichtenberg

☎ 030/ 55 00 91 18

👤 Ms. Häselbarth, Mr. Kramm

✉ beratung.lichtenberg@immanuel.de

🌐 www.beratung.immanuel.de/wo-wir-sind/berlin-lichtenberg/beratungsstelle/

📅 Tuesday, Thursday, 10am – 1pm open consultation hours; further appointments upon request.

Open to people from across Berlin, free of charge counselling on housing, debt, personal money management and general social counselling.



MITTE

KONTAKT- UND BERATUNGSSTELLE FÜR MENSCHEN IN WOHNUNGSNOT UND SOZIALEN SCHWIERIGKEITEN MIT SCHWERPUNKT JUNGE ERWACHSENE UND MIGRATION (CONTACT AND CONSULTATION OFFICE FOR PEOPLE WITH HOUSING ISSUES AND SOCIAL DIFFICULTIES FOR YOUTH AND MIGRATION)

Torstr. 210, 10115 Berlin

S1, S2 Oranienburger Straße/ Nordbahnhof | U6 Oranienburger Tor | M1, M5 Torstraße/ U Oranienburger Tor | M10, M8 Nordbahnhof

☎ 030 40752573

✉ kontaktladen@klik-berlin.de

🌐 www.klik-berlin.de

📅 all year round service | Monday 1pm – 4am consultation with or without appointment | Tuesday 1pm – 4pm Brunch – open counselling for young people up to 26 years, showers and washing machines available, access to computers and internet, Wi-Fi, group activities | Thursday 3pm – 7pm open counselling for young people up to 26 years, showers and washing machines available, access to computers and internet, Wi Fi, group activities, veterinarian “HundeDoc” with appointments | Friday 10am – 1pm counselling with or without appointment, group activities.

We offer free of charge counselling on housing, basic welfare security and general social counselling.

Counselling appointments outside of the opening hours and accompaniment to appointments with authorities etc. are available. Counselling in Polish available. For young people up to 26 years, showers and washing machines, warm meals, free clothing service, access to computers and the internet, Wi-Fi, and group activities are available.



CLEARINGSTELLE FÜR NICHT KRANKENVERSICHERTE MENSCHEN (OFFICE FOR UNINSURED PEOPLE)

Lehrter Straße 68, 10557 Berlin

Located in container immediately after the gateway (barrier) to the left.

U55, S5, S7, S75 Hauptbahnhof | Busses M41, M85, 120, 140, 240, N20, N40

☎ 030 690 33 5972

👤 Ms. Zwirner, Ms. Polz

✉ clearingstelle@berliner-stadtmission.de

🌐 www.berliner-stadtmission.de/clearingstelle

📅 Monday, Tuesday 10am -12.30am | Wednesday 2pm - 4.30pm | Thursday 5pm - 7.30pm

We support and advise people with non-clarified residential status, EU-citizens and Germans without

sufficient health insurance in Berlin.



**ZENTRALE BERATUNGSSTELLE FÜR MENSCHEN IN WOHNUNGSNOT LEVETZOWSTRASSE
(CENTRAL OFFICE FOR PEOPLE WITH HOUSING EMERGENCIES - LEVETZOWSTRASSE)**

Levetzowstr. 12a, 10555 Berlin

U9 Hansaplatz | Bus 106 Solinger Str.

☎ 030/ 39 04 740

✉ info@wohnungslos-berlin.de

🌐 www.wohnungslos-berlin.de

📅 Open consultation hours on Monday, Tuesday, Thursday, Friday, 9am – 12am | Wednesday for workers 3pm to 6pm.

Free of charge counselling and support for homeless people and for people who are in danger of imminent loss of housing (all districts).



**MOBI.BERLIN – MOBILE BERATUNGSSTELLE FÜR ZUWANDERENDE AUS SÜDOSTEUROPA
(MOBILE COUNSELLING OFFICE FOR IMMIGRANTS FROM SOUTHEAST EUROPE)**

Levetzowstr. 12a, 10555 Berlin

U9 Hansaplatz | Bus 106 Solinger Str.

☎ 030/ 50 56 26 81

✉ h.berdich@caritas-berlin.de

🌐 www.caritas-berlin.de

📅 *Counselling and accompaniment in Romanian and Bulgarian. Open consultation hours: Monday 3pm – 5pm | Berlin-Neukölln (Rathaus Neukölln) Raum A003, Karl-Marx-Straße 83, 12040 Berlin | Thursday 2pm – 5pm | Berlin-Mitte, MOBI.BERLIN – Mobile Beratungsstelle für Zuwandernde aus Südosteuropa, Levetzowstraße 12a, 10555 Berlin | Friday 9am – 12am, Berlin-Marzahn, Migrationszentrum Marzahn-Hellersdorf, Allee der Kosmonauten 28a, 12681 Berlin*



REINICKENDORF

**BERLINER BERATUNGSZENTRUM FÜR MIGRATION UND GUTE ARBEIT – BEMA (BERLIN
COUNSELLING CENTRE FOR MIGRATION AND GOOD WORK)**

Kapweg 4, 13405 Berlin

U6 Afrikanische Straße

☎ 030/ 21 24 01 45

✉ arbeitsrecht@berlin.arbeitundleben.de

🌐 www.bema.berlin

📅 Monday - Friday, 9am – 6pm

Counselling on employment, social and residential law. Counselling in German, English, Russian, Polish, Bulgarian, Romanian, Arabic, Greek, Spanish, French Turkish. We support immigrants and mobile workers in their working and social rights – through consultation, education and sensitization training.

