

## CONSULTATION DISTRICT ACROSS

### FROSTSCHUTZENDEL 2.0 - GESUNDHEITSFÖRDERUNG UND BERATUNG FÜR WOHNUNGSLOSE EU BÜRGER\*INNEN

**Stralauer Platz 32, 10243 Berlin**

Front house, 1st Floor

S 3,5,7,9 Ostbahnhof

☎ 030 / 34 65 55 00

Polish: 0173 / 436 7650

Russian: 0176 / 178 79414

Bulgarian: 0176 / 178 79416

👤 Mrs. Ketelsen

✉ [beratung@frostschutzengel.de](mailto:beratung@frostschutzengel.de)

🌐 [www.frostschutzengel.de](http://www.frostschutzengel.de)

📅 All year round | Mon-Fri

Consultation only by appointment, the open office hours are canceled until further notice. Outreach advice for Union citizens in facilities of the Berlin homeless assistance. Advice in Russian, Bulgarian, Polish. You can find our mobile consultation hours on the homepage under "Consultation". (Beratung)



### GANGWAY E.V. – TEAM DROP OUT

**Schumannstr. 5, 10117 Berlin**

S+U Friedrichstraße

☎ 030 / 28 30 230

✉ [dropout@gangway.de](mailto:dropout@gangway.de)

🌐 [www.gangway.de/teams/team-drop-out-streetwork-an-brennpunkten](http://www.gangway.de/teams/team-drop-out-streetwork-an-brennpunkten)

📅 All year round | Mon-Fri

**Team Dropout Focus:** Stefanie 0157 / 82 83 02 34 | Andreas 0157 / 82 83 02 32

Neighbourhood: Ostbahnhof, Bahnhof Zoo, Lichtenberg

Languages: German/English

**Team Dropout Mitte:** Julia 0157 / 82 83 02 38 | Sarah 0176 / 56 79 82 65 | Tino: 0176 / 15 28 30 20

Neighbourhood: Alexanderplatz, Hauptbahnhof, Friedrichstraße, Kurfürstendamm

Languages: German/English

**Team Dropout Neukölln:** Cengiz 0157/82830239 | Sasa 0176/601168016 | Tabea 0176 5863 6925

Neighbourhood: All over Neukölln. Main points: Hermannstraße, Hermannplatz, S+U Neukölln, Hasenheide and all parks

Languages: German/Turkish/English/Serbian/Croatian

**Team Dropout XHAIN:** Lena 0162 / 75 00 857 | Zuza 0151 / 71 24 54 76 | Matti 0179 / 43 98 023 |

Alicja 0176 / 57 85 12 35

Neighbourhood: Friedrichshain-Kreuzberg. Main points: Friedrichshain Nord, Friedrichshain Süd, Kreuzberg 36, Kreuzberg 61

Languages: German/English/Polish/Russian



### STRASSENKINDER E.V.

**Warschauerstraße 17, 10243 Berlin**

U Frankfurter Tor | S Warschauerstr. | M10 Warschauer/Grünbergerstr. | M13

Warschauer/Kopernikusstr.

☎ 0157 / 77 37 45 15, 0157 / 77 37 45 45

☎ 030 / 64 49 82 31 (W17), 030 / 33 85 14 33 (K4)

👤 Mrs. Simon

✉ [streetwork@strassenkinder-ev.de](mailto:streetwork@strassenkinder-ev.de)

🌐 [www.strassenkinder-ev.de](http://www.strassenkinder-ev.de)

📅 All year round | Mon, Wed Fr 12:00-16:00 | Tue 14:00 -16:00

Street work, food distribution, contact point W17, consultation office K4.

All offers with age restrictions, mobile youth consultation vehicle with food distribution at Alexanderplatz

Wed and Fr 16.30-17.30.



## **TRIA – AUFSUCHENDE MEHRSPRACHIGE BERATUNG DER CARITAS**

**Levetzowstr. 12a, 10555 Berlin**

2nd Floor

U9 Hansaplatz | Bus 106 Solinger Str.

☎ 0177 / 68 20 854, 0162 / 23 68 305

👤 Mrs. Trifa & Mrs. Berdich

✉ tria@caritas-berlin.de

🌐 www.caritas-berlin.de

📅 All year round | Tue-Fr | 9:00-17:00

*Consultations only by appointment, no open consultation. Consultation in Romanian, English and German for homeless EU citizens.*



## **TRIA- AUFSUCHENDE MEHRSPRACHIGE GESUNDHEITSBERATUNG DER CARITAS**

**Levetzowstr. 12a, 10555 Berlin**

2nd Floor

U9 Hansaplatz | Bus 106 Solinger Str. | S 5,7,75 Tiergarten

☎ 0172 / 96 07 834

👤 Mrs. Iatco

✉ tria-gesundheit@caritas-berlin.de

🌐 www.caritas-berlin.de

📅 All year round | Mon, Tue 9:00-14:00

*Health consultation only by appointment, no open consultation hours.*

*Health consultation in Romanian, English and German for homeless EU citizens.*

## **TRIA- AUFSUCHENDE MEHRSPRACHIGE BERATUNG DER GEBEWO PRO GGMBH**

**Stralauer Platz 32, 10243 Berlin**

Front house, 1st floor

S 3,5,7,9 Ostbahnhof

☎ 030 / 34 65 55 00

☎ Polnisch: 0176 / 17 87 94 15, 0172 / 20 55 59 4

👤 Mrs. Ketelsen

✉ tria@gebewo-pro.de

🌐 www.gbewo-pro.de/tria

📅 All year round | Mon-Fr | *Consultation for homeless EU citizens in shelters. The consultations take place in cooperation with the Frostschutzengel 2.0. Common consultation times can be found at:*

*<http://www.frostschutzengel.de/aktuell/beratung>*



## **CHARLOTTENBURG-WILMERSDORF**

**AMARO FORO E.V.**

**Kaiser-Friedrich-Straße 19, 10585 Berlin**

U2, U7 Bismarckstraße

☎ 030 / 61 08 11 020

✉ anlaufstelle@amaroforo.de

🌐 www.amaroforo.de

📅 All year round | Mon, Tue, Thu, Fr only with appointment!

*The 3G rule applies. Possible closure depending on the current infection situation - please ask*



## FRIEDRICHSHAIN-KREUZBERG

### BERATUNGSSTELLE FÜR WOHNUNGSNOTFÄLLE UND EXISTENZSICHERUNG

**Taborstraße 17, 10997 Berlin**

Entrance on the right of the church

U1, U3 Schlesisches Tor | S Treptower Park | Bus 165/265 Taborstraße

☎ 030 / 53 15 68 50

👤 Mrs. Schnur

✉ beratungsstelle@gebewo-pro.de

🌐 www.gbewo-pro.de/beratungsstelle

📅 All year round | Mo- Mi, 9:00–13:00 | Thu 14:00–17.30

Due to the corona no open consultation hours until further notice; Consultations by phone, email and in person by appointment



### KONTAKT UND BERATUNGSSTELLE FÜR FLÜCHTLINGE UND MIGRANT\_INNEN E.V.

**Oranienstraße 159, 10969 Berlin**

U8 / M29 Moritzplatz

☎ 030 / 61 49 400

✉ kontakt@kub-berlin.org

🌐 www.kub-berlin.org

📅 All year round | Mon, Tue, Thu, Fr 9:00-17:00 | Wed 13:00–17:00

*German courses, small social counseling, psychosocial counseling, legal advice. Mainly for people without residence in the asylum procedure or with temporary suspension of deportation. Call in advance and make an appointment.*



## LICHTENBERG

### IMMANUEL BERATUNG BERLIN LICHTENBERG

**Bornitzstr. 73-75, 10365 Berlin**

In the building „the wave“ in house B

Tram 12,21,27,37,67,M5,M8,M13,M17 Betriebsbahnhof Lichtenberg

☎ 030 / 55 00 91 18

👤 Mrs. Häselbarth, Mr. Kramm

✉ beratung.lichtenberg@immanuel.de

🌐 www.beratung.immanuel.de

📅 All year round | Mon-Fr by appointment

*City-wide, free advice in the areas of housing, debt, financial security and general social advice. Consultation on site only after prior appointment.*



## MITTE

### CLEARINGSTELLE FÜR NICHT KRANKENVERSICHERTE MENSCHEN

**Lehrter Straße 68, 10557 Berlin**

Registration at the container office in the driveway on the left

U55, S5, S7, S75 Hauptbahnhof | Busse M41, M85, 120, 140, 240, N20, N40

☎ 030 / 69 03 35 972

👤 Mrs. Ochs

✉ clearingstelle@berliner-stadtmission.de

🌐 www.berliner-stadtmission.de/clearingstelle

📅 All year round | Mo 10:00-12:30 | Wed 13:00-16:30 | Thu 10:00-12:30

*Languages: German, English, French, Romanian, Turkish, Russian*

*Mon: Polish and Russian language mediation, Wed: Vietnamese language mediation, other language mediation must be booked in advance. Please come at the beginning of the office hours!*



**ZENTRALE BERATUNGSSTELLE FÜR MENSCHEN IN WOHNUNGSNOT LEVETZOWSTRASSE  
Levetzowstr. 12a, 10555 Berlin**

1st Floor

U9 Hansaplatz | Bus 106 Solinger Str. | S3, S5, S7, S75 Tiergarten

☎ 030 / 39 04 740

✉ info@wohnungslos-berlin.de

🌐 www.wohnungslos-berlin.de

📅 All year round | Mon, Tue, Thu, Fr 9:00-12:00

*Please contact us primarily by telephone. Initial personal interviews are possible to a limited extent.*

*The waiting area is very limited, which is why you have to wait in front of the house in individual cases.*

*If the infection situation changes, please see the information on our website.* 📄

**KLIK E.V. – KONTAKT- UND BERATUNGSSTELLE FÜR MENSCHEN IN WOHNUNGSNOT  
UND SOZIALEN SCHWIERIGKEITEN**

**Torstraße 210, 10115 Berlin**

S Oranienburger Str., U Oranienburger Tor

☎ 030 / 40 75 25 73

✉ kontaktladen@klik-berlin.de

🌐 www.klik-berlin.de

📅 All year round | Mon 10:00-15:00 , Tue 10:00-12:00 & 13:00-16:00 , Thu 10:00-12:00 & 15:00-19:00 , Fr just with appointment

*Tuesday and Thursday only for young people up to the age of 26! Monday and Friday age-friendly advice. We offer advice in German, English, Polish and Romanian.*

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**REINICKENDORF**

**BERLINER BERATUNGSZENTRUM FÜR MIGRATION UND GUTE ARBEIT - BEMA**

**Kapweg 4, 13405 Berlin**

U6 Afrikanische Straße, Kurt-Schumacher-Platz

☎ 030 / 51 30 19 269

✉ migration@berlin.arbeitundleben.de

🌐 www.bema.berlin

📅 All year round | Mon 8:00-18:00, Tue 9:00-16:00, Wed 8:00-15:00, Thu 8:00-18:00, Fri 8:30-16:00

*BEMA supports immigrant people and mobile workers in exercising their labor and social rights.*

*Consultations by phone und E-Mail.*

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