

COUNSELING ACROSS DISTRICTS

FROSTSCHUTZENGELE - MEHRSPRACHIGE BERATUNG FÜR WOHNUNGSLOSE MENSCHEN

Stralauer Platz 32, 10243 Berlin

Front house, 1st Floor (ring by GEBEWO)

S 3,5,7,9 Ostbahnhof

☎ 030 / 34 65 55 00

Polish: 0173 / 436 7650

Russian: 0176 / 178 79414

Romanian: 0173/ 75 43 964

👤 Mrs. Slobodzian

✉ beratung@frostschutzengel.de

🌐 www.frostschutzengel.de

📅 All year round | Mon-Fri

Consultation only by appointment. Open office hours Mon 10 – 12h. Outreach counseling in facilities for homeless assistance in Berlin. Counseling in Russian, Bulgarian, Polish and Romanian. You can find our assignment schedule on our homepage under “Consultation” (Beratung).



GANGWAY E.V. – TEAM DROP OUT

Schumannstr. 5, 10117 Berlin

S+U Friedrichstraße

☎ 030 / 28 30 230

✉ dropout@gangway.de

🌐 www.gangway.de/teams/team-drop-out-streetwork-an-brennpunkten

📅 All year round | Mon-Fri

Team Dropout Focus: Stefanie 0157 / 82 83 02 34 | Andreas 0157 / 82 83 02 32 |

Phillip 0157 / 82 83 0235

Neighbourhood: Ostbahnhof, Bahnhof Zoo

Languages: German/English

Team Dropout Mitte: Julia 0157 / 82 83 02 38 | Sarah 0176 / 56 79 82 65 | Tino: 0176 / 15 28 30 20

Neighbourhood: Alexanderplatz, Hauptbahnhof, Friedrichstraße, Kurfürstendamm

Languages: German/English

Team Dropout Neukölln: Cengiz 0157/82830239 | Sasa 0176/601168016 | Tabea 0176 5863 6925

Neighbourhood: All over Neukölln. Main locations: Hermannstraße, Hermannplatz, S+U Neukölln, Hasenheide and all neighbourhood parks

Languages: German/Turkish/English/Serbian/Croatian

Team Dropout Xhain: Stephan 0162 / 75 00 857 | Zuza 0151 / 71 24 54 76 |

Alicja 0176 / 57 85 12 35

Neighbourhood: Friedrichshain-Kreuzberg. Main locations: Friedrichshain Nord, Friedrichshain Süd, Kreuzberg 36, Kreuzberg 61

Languages: German/English/Polish/Russian/Spanish



MOCT – BERLIN BRIDGE TO PARTICIPATION

Stralauer Platz 32, 10243 Berlin

Front house, 1st floor (ring by GEBEWO)

S3, S5, S7, S9 Ostbahnhof

☎ 030 / 34 65 55 00

Bulgarian 0176 / 17 87 94 16

Russian 0172 / 20 55 594 • 0176 / 17 87 95 15

👤 Mrs. Ketelsen

✉ moct@gebewo.berlin

📅 All year round | Mon – Fr

Outreach counseling in facilities for homeless assistance in Berlin. Counseling in German, English, Russian, Bulgarian, Polish and Romanian. Appointments per e-mail or telephone.

STRASSENKINDER E.V.

Warschauerstraße 17, 10243 Berlin

U Frankfurter Tor | S Warschauerstr. | M10 Warschauer/Grünbergerstr. | M13
Warschauer/Kopernikusstr.

☎ 0157 / 77 37 45 15

👤 Mrs. Simon

✉ streetwork@strassenkinder-ev.de

🌐 www.strassenkinder-ev.de

📅 All year round | Mon, Wed, Fri 12:00-16:00 | Tue 14:00 -16:00

Only for people until 27 years of age! Street work, food distribution, contact point W17, consultation office K4. Food distribution at Alexanderplatz Wed and Fr 16.30-17.30 .

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TRIA – OUTREACH MULTILINGUAL (MEDICAL)COUNSELING CARITAS

Levetzowstr. 12a, 10555 Berlin

2nd Floor

U9 Hansaplatz | Bus 106 Solinger Str. | S 5,7,75 Tiergarten

☎ 0172 / 96 07 834, 0162 / 23 68 305

👤 Mr. Greh & Mrs. Berdich

✉ tria@caritas-berlin.de

🌐 www.caritas-berlin.de

📅 All year round | Mon-Fri | 9:00-17:00

Consultations only by appointment, no open consultation. Consultation in Romanian, English, Polish and German for homeless EU citizens.

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CHARLOTTENBURG-WILMERSDORF

AMARO FORO E.V.

Kaiser-Friedrich-Straße 19, 10585 Berlin

U2, U7 Bismarckstraße

☎ 030 / 61 08 11 020

✉ anlaufstelle@amaroforo.de

🌐 www.amaroforo.de

📅 All year round | Mon- Fr only with appointment!

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FRIEDRICHSHAIN-KREUZBERG

COUNSELING CENTER FOR HOUSING EMERGENCIES AND LIVELIHOOD SECURITY

Taborstraße 17, 10997 Berlin

Entrance on the right side of the church

U1, U3 Schlesisches Tor | S Treptower Park | Bus 165/265 Taborstraße

☎ 030 / 53 15 68 50

👤 Mrs. Schnur

✉ beratungsstelle@gebewo-pro.de

🌐 www.gbewo-pro.de/beratungsstelle

📅 All year round | Mon, Tue, 9:00–13:00 | Thu 14:00–17.30

Consultations by phone Wed & Fri 9-13h. Mail service on work days.

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CONTACT AND COUNSELING CENTER FOR REFUGEES AND MIGRANTS E.V.

Oranienstraße 159, 10969 Berlin

U8 / M29 Moritzplatz

☎ 030 / 61 49 400

✉ kontakt@kub-berlin.org

🌐 www.kub-berlin.org

📅 All year round | Mon, Tue, Thu, Fr 9:00-17:00 | Wed 13:00–17:00

German courses, small social counseling, psychosocial counseling, legal advice. Mainly for people without residence in the asylum procedure or with temporary suspension of deportation. Call in advance and make an appointment.

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LICHTENBERG

IMMANUEL BERATUNG BERLIN LICHTENBERG

Bornitzstr. 73-75, 10365 Berlin

In the building „the wave“ in house B

Tram 12,21,27,37,67,M5,M8,M13,M17 Betriebsbahnhof Lichtenberg

☎ 030 / 55 00 91 18

👤 Mrs. Häselbarth, Mr. Kramm

✉ beratung.lichtenberg@immanuel.de

🌐 www.beratung.immanuel.de

📅 All year round | Mon-Fr by appointment

City-wide, free advice in the areas of housing, debt, financial security and general social advice.

Consultation on site only after prior appointment.



MITTE

CLEARINGSTELLE FOR PEOPLE WITHOUT HEALTH INSURANCE

Zinzendorfstr. 18, 10555 Berlin

Registration at the container office in the driveway on the left

U6 Turmstr. | Bus 106 Zinzendorfstr.

☎ 030 / 69 03 35 972

👤 Mrs. Zwirner

✉ clearingstelle@berliner-stadtmission.de

🌐 www.berliner-stadtmission.de/clearingstelle

📅 All year round | Mo 10:00-12:30 | Wed 13:00-16:30 | Thu 10:00-12:30

We advise people without health insurance and check the possibility for medical treatment.



ZENTRALE BERATUNGSSTELLE FÜR MENSCHEN IN WOHNUNGSNOT LEVETZOWSTRASSE

Levetzowstr. 12a, 10555 Berlin

1st Floor

U9 Hansaplatz | Bus 106 Solinger Str. | S3, S5, S7, S75 Tiergarten

☎ 030 / 39 04 740

✉ info@wohnungslos-berlin.de

🌐 www.wohnungslos-berlin.de

📅 All year round | Mon, Tue, Thu, Fr 9:00-12:00

Counseling center for people in housing need. Counseling in German and English possible.



KLIK E.V. – KONTAKT- UND BERATUNGSSTELLE FÜR MENSCHEN IN WOHNUNGSNOT UND SOZIALEN SCHWIERIGKEITEN

Torstraße 210, 10115 Berlin

S Oranienburger Str., U Oranienburger Tor

☎ 030 / 40 75 25 73

👤 Mrs. Rozycka & Mr. Nouvertne

✉ kontaktladen@klik-berlin.de

🌐 www.klik-berlin.de

📅 All year round | Mon 10:00-14:00, Tue 10:00-12:00 & 13:00-16:00, Thu 10:00-12:00 & 15:00-19:00, Fri by appointment only

Monday and Friday counseling for all age groups. We offer counseling in German, English, Polish and Romanian.



REINICKENDORF

BERLINER BERATUNGSZENTRUM FÜR MIGRATION UND GUTE ARBEIT - BEMA

Kapweg 4, 13405 Berlin

Lorenzweg 5, 12099 Berlin

U6 Kaiserin-Augusta-Str. ☎ 030 / 51 30 19 269

✉ migration@berlin.arbeitundleben.de 🌐 www.bema.berlin

📅 All year round | Mon - Fri 9-17h

BEMA supports immigrant people and mobile workers in exercising their labor and social rights.

Consultations only by appointment.

